



Please note: If this is an emergency, call 911

Android User Guide

The best way to track your issue is to Sign Up for a YourGov account. However, issues can be submitted without creating an account.

SIGN UP / SIGN IN

Click the Menu Button on your phone

Click Sign Up

Enter Name, Phone, Email

Enter Password

REPORT AN ISSUE

1 Specify a location by clicking on the map or using the Search Tool

2 Click on + to add an issue

3 Select Issue Type

4 Add Photo

5 Add Details

VIEW AN ISSUE

If you are Signed In, you can view the issues you submitted. Please note Code Compliance issues can only be viewed on the My Requests screen by the person who submitted the request.

The image displays two screenshots of a mobile application interface for viewing requests. The top screenshot shows a map view with several circular markers indicating issue locations. The bottom screenshot shows a list view of these issues, each with a thumbnail image, title, address, and distance.

Callout 1 (Top Left): Toggle between 'All Requests' and 'My Requests'

Callout 2 (Top Right): Toggle Between List View and Map View

Callout 3 (Middle Right): Markers Represent Issues. Click to see Issue Details

Callout 4 (Middle Left): Update User Information by clicking on Menu button on your phone

Callout 5 (Bottom Right): Toggle Between List View and Map View

Callout 6 (Bottom Left): Click on Issues to see more information

Issue Type	Address	Distance
Sewer Issue	Midland Rd & Putney Rd, Poway, CA,...	0.7 mi
Parks Issue	14142 Midland Rd, Poway, CA,...	1.2 mi
Pothole	14247 Midland Rd, Poway, CA,...	1.3 mi