



Please note: If this is an emergency, call 911

iPhone User Guide

The best way to track your issue is to Sign Up for a YourGov account. However, issues can be submitted without creating an account.

SIGN UP / SIGN IN

The first screenshot shows the main map interface with a gear icon in the bottom right corner. A callout bubble points to it with the text "Click Gear Icon".

The second screenshot shows the "Settings" screen with "Sign In" and "Sign Up" buttons. A callout bubble points to the "Sign Up" button with the text "Click Sign Up".

The third screenshot shows the "Sign Up" form with fields for "First Name", "Last Name", "Phone Number", "E-Mail", "Password", and "Re-Enter Password". Two callout bubbles point to the "First Name" field with the text "Enter Name, Phone, Email" and to the "Password" field with the text "Enter Password".

REPORT AN ISSUE

The first screenshot shows the main map interface with a "+" button in the bottom center. A callout bubble with the number "1" points to the search bar with the text "Specify a location by clicking on the map or using the Search Tool". Another callout bubble with the number "2" points to the "+" button with the text "Click on + to add an issue".

The second screenshot shows the "Add a Request" form with a map at the top displaying "13347 Arikara Dr". A callout bubble with the number "3" points to the "Issue Type" dropdown menu with the text "Select Issue Type". The dropdown menu is open, showing "Animals" as the selected option. A callout bubble with the number "4" points to the camera icon with the text "Add Photo".

VIEW AN ISSUE

If you are Signed in, you can view the issues you submitted. Please note Code Compliance issues can only be viewed on the My Issues tab by the person who submitted the request.

