



Please note: If this is an emergency, call 911

## iPhone User Guide

The best way to track your issue is to Sign Up for a YourGov account. However, issues can be submitted without creating an account.

### SIGN UP / SIGN IN

The first screenshot shows the main map interface with a gear icon in the bottom right corner. A callout bubble says "Click Gear Icon".

The second screenshot shows the "Settings" screen with "Sign In" and "Sign Up" buttons. A callout bubble says "Click Sign Up".

The third screenshot shows the "Sign Up" form with fields for "First Name", "Last Name", "Phone Number", "E-Mail", "Password", and "Re-Enter Password". Callout bubbles say "Enter Name, Phone, Email" and "Enter Password".

### REPORT AN ISSUE

The first screenshot shows the map interface with a "+" button in the bottom center. Callout bubbles are numbered: "1 Specify a location by clicking on the map or using the Search Tool" and "2 Click on + to add an issue".

The second screenshot shows the "Add a Request" form with a map at the top showing "13347 Arikara Dr". Callout bubbles are numbered: "3 Select Issue Type" (pointing to the "Animals" selection) and "4 Add Photo" (pointing to the camera icon).

## VIEW AN ISSUE

If you are Signed in, you can view the issues you submitted. Please note Code Compliance issues can only be viewed on the My Issues tab by the person who submitted the request.

